

# JHOVAN DANIEL | WEB DEVELOPER & IT PROJECT MANAGER

Little Harbor, Anguilla  
+1 (664) 496 5030 | +1 (264) 582 0994  
jhovanedaniel@gmail.com  
[jhovanedaniel.com](http://jhovanedaniel.com)

## Professional Summary

---

Hard-working and creative Web Developer & IT Project Manager with a passion for conceiving and implementing innovative solutions for problem-solving and modernizing business processes.

With experience in both the private and public sectors, coupled with experience in Web Development, Computer Security, Programming, Networking, and Project Management, I confidently maintain computer systems and execute IT projects. I am an enthusiastic team member that can also function as a team leader. I am also an independent and fast learner that welcomes all challenges.

## Core Skills

---

- Website Design & Development
- Web Application Design & Development
- Database Development
- IT Project Management
- Programming
- 3-D Modeling and Graphic Design

## Career Summary

---

**Aug 2018 - Present**

**Montserrat Customs and Revenue Service  
Senior Systems Administrator**

*Manage all IT projects and assets within the department. Ensure all MCRS sections' IT assets and software are functioning optimally. Create and operationalize data security policies. Lead in modernizing MCRS business processes and report to the MCRS Director-General.*

Key Responsibilities:

- Account for all hardware and software assets within the Customs and Inland Revenue departments
- Serve as the technical lead for department IT projects.
- Maintain department software and database solutions, ensuring software is operational and functioning correctly while providing training for staff.
- Develop inhouse MCRS software solutions and assist in developing Government solutions.
- Produce specification documents and conduct requirements assessment for software projects.
- Oversee the operations of Systems Administrators, ensuring department objectives are met in a timely manner, and that support is given where needed.
- Liaise with the local Government IT Unit and other Overseas bodies such as the OECD, HMRC, and Trans World Compliance to achieve department objectives.
- Produce and review technical documents for hardware and software, as well as IT policies for the department.

**Apr 2022 - Present**

**Montserrat Financial Services Commission  
Senior Systems Administrator**

*Lead in the maintenance of the Companies, Business Names, Patents and Trade Marks software. Set up and troubleshoot hardware systems. Advise on and operationalize modernizing FSC business processes.*

Key Responsibilities:

- Maintain FSC company, business names, patents, and trade marks registry software.
- Develop and maintain websites relating to the FSC.
- Develop inhouse FSC applications.
- Review and advise on technical correspondences from clients and other companies.
- Set up and troubleshoot hardware and software systems.

**Feb 2018 - Dec 2022**

**4th Dymension  
Chief Executive Officer**

*Manage company assets, personnel, and work schedules. Represent the company at functions and serve as the primary point of contact for clients. 3-D modeler, programmer, and web developer.*

Key Responsibilities:

- Produce work schedules for company projects, outlining goals and project milestones.
- Lead on company projects and act as the primary contact point for company clients.
- Produce project proposals and technical documents.

- Produce optimized 3-D models for 3-D and Virtual Reality projects.
- Design and implement web sites and web applications.

**Aug 2016 - Jul 2018**

**Montserrat Secondary School  
Information Technology Technical Teacher**

- Teach Information Communication Technology to 3rd form through 5th form
- Prepare 5th form students for CSEC IT exam
- Account for 1st form year group

**Jul – Aug 2013, 2014 & 2015 Montserrat Department of Information Technology and  
E-Government Services  
Assistant**

- Assist in hardware and software maintenance throughout Government offices
- Conduct database planning and analysis

## **Education**

---

**The University of Birmingham, United Kingdom (2020 – 2021) | *First Class Honors***

- ❖ MSc Advanced Computer Science. Areas of study included Machine learning & intelligent data analysis, mobile computing, networking, human-computer interaction, data visualization, and computer vision and imaging.

**The University of the West Indies, Jamaica (2013 – 2017) | *Upper Second Class Honors***

- ❖ BSc Computer Science. Coursework included database systems, networking, human-computer interaction and design, software project management, and software testing.

**Montserrat Community College, Montserrat (2011 – 2013) | *Valedictorian***

- ❖ Associate's Degree in Computer Science.

## **Certifications**

---

- ❖ **AWS Certified Cloud Practitioner** - Amazon Web Services (AWS)
- ❖ **AWS Certified Solutions Architect** - Amazon Web Services (AWS)

## Additional Information

---

- ❖ President of the Montserrat Student Association, University of the West Indies, Mona (2013)
- ❖ Member of the Young Leaders of the Americas Initiative, and participant of the 2015 Young Leaders Town Hall with President Barack Obama, in Jamaica.
- ❖ President of the Visual Arts arm, Towers Hall Performing Arts and Cultural Kaleidoscope, University of the West Indies, Mona (2014)
- ❖ Member of 'DigiCrops', the winning team of the OECS Business Solutions Think Tank and Hackathon (August 2015). Role was that of a front-end developer and graphic designer.
- ❖ Volunteer at Aqua Montserrat, a non-profit organization aiming to educate people on marine life and conservation. (2012 - 2018)
- ❖ Tutor for the ICT in Education for Montserrat Secondary School after school sessions. (2016 – 2017).
- ❖ Public Relations Officer, Montserrat Rotaract Club (2017 – 2018).
- ❖ International Service Director, Montserrat Rotaract Club (2018 – 2019).
- ❖ Community Service Director, Montserrat Rotaract Club (2019 - 2020)
- ❖ Vice President, Montserrat Rotaract Club (2019 - 2020)
- ❖ Youth Premier, Montserrat Youth Parliament (2019)
- ❖ Chevening Scholar (2020 - 2021)