JHOVAN DANIEL | DEVELOPER & SOFTWARE PROJECT MANAGER

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Professional Summary

Results-driven Software Project Manager with extensive experience leading cross-functional teams to design and deliver user-friendly and innovative software solutions. Skilled in managing complex Software projects, optimizing processes, and mentoring engineering teams to achieve organizational objectives.

Core Skills

- Website Design & Development
- Web Application Design & Development
- Database Design & Development
- Software Project Management
- Programming

Career Summary

Aug 2018 - 2024   **Montserrat Customs and Revenue Service**
                         Senior Systems Administrator

Manage all IT projects and assets within the department. Ensure all MCRS sections' IT assets and software are functioning optimally. Create and operationalize data security policies. Lead in modernizing MCRS business processes and report to the MCRS Director-General.

Key Responsibilities:

- Serve as the technical lead for department IT projects.
- Maintain department software and database solutions, ensuring software is operational and functioning correctly while providing training for staff.

- Develop inhouse MCRS software solutions and assist in developing Government solutions.
- Produce specification documents and conduct requirements assessment for software projects.
- Oversee the operations of Systems Administrators, ensuring department objectives are met in a timely manner, and that support is given where needed.
- Liaise with the local Government IT Unit and other Overseas bodies such as the OECD, HMRC, and Trans World Compliance to achieve department objectives.
- Produce and review technical documents for hardware and software, as well as IT policies for the department.

Apr 2022 - Present   Montserrat Financial Services Commission
**   Senior Systems Administrator**

Lead in the maintenance of the Companies, Business Names, Patents and Trade Marks software. Set up and troubleshoot hardware systems. Advise on and operationalize modernizing FSC business processes.

Key Responsibilities:
- Maintain FSC company, business names, patents, and trade marks registry software.
- Develop and maintain websites relating to the FSC.
- Devleop inhouse FSC applications.
- Review and advise on technical correspondences from clients and other companies.
- Set up and troubleshoot hardware and software systems.

Feb 2018 - Dec 2022   4th Dymension
**   Chief Executive Officer**

Manage company assets, personnel, and work schedules. Represent the company at functions and serve as the primary point of contact for clients. 3-D modeler & Software Engineer.

Key Responsibilities:
- Produce work schedules for company projects, outlining goals and project milestones.
- Lead on company projects and act as the primary contact point for company clients.
- Produce project proposals and technical documents.

Feb 2018 - Present   4th Dymension
**   Web Developer**

Develop websites and web applications

- Produce optimized 3-D models for 3-D and Virtual Reality projects.
- Design and implement web sites and web applications.

Aug 2016 - Jul 2018   **Montserrat Secondary School**
                                 Information Technology Technical Teacher

- Teach Information Communication Technology to 3rd form through 5th form
- Prepare 5th form students for CSEC IT exam
- Account for 1st form year group

Jul – Aug 2013, 2014 & 2015   **Montserrat Department of Information Technology and**
                                  E-Government Services
                                  Assistant

- Assist in hardware and software maintenance throughout Government offices
- Conduct database planning and analysis

Education

The University of Birmingham, United Kingdom (2020 – 2021) | *First Class Honors*
- ❖ MSc Advanced Computer Science. Areas of study included Machine learning & intelligent data analysis, mobile computing, networking, human-computer interaction, data visualization, and computer vision and imaging.

The University of the West Indies, Jamaica (2013 – 2017) | *Upper Second Class Honors*
- ❖ BSc Computer Science. Coursework included database systems, networking, human-computer interaction and design, software project management, and software testing.

Montserrat Community College, Montserrat (2011 – 2013) | **Valedictorian**
- ❖ Associate's Degree in Computer Science.

Certifications

- ❖ **AWS Certified Cloud Practitioner** - Amazon Web Services (AWS)
- ❖ **AWS Certified Solutions Architect** - Amazon Web Services (AWS)

Additional Information

- ❖ President of the Montserrat Student Association, University of the West Indies, Mona (2013)
- ❖ Member of 'DigiCrops', the winning team of the OECS Business Solutions Think Tank and Hackathon (August 2015). Role was that of a front-end developer and graphic designer.
- ❖ Tutor for the ICT in Education for Montserrat Secondary School after school sessions. (2016 – 2017).
- ❖ Vice President, Montserrat Rotaract Club (2019 - 2020)
- ❖ Youth Premier, Montserrat Youth Parliament (2019)
- ❖ Chevening Scholar (2020 - 2021)